



FTTP Internet – Proposed Services Rate Card

Subject to final approvals, the following service order charges are proposed

SOC: Service Order charges
MRC: Monthly Re-occurring charge
NRC: Non Re-occurring charge

Internet Services – Symmetrical Bandwidth

TYPE	SERVICE	SOC	MRC	NRC	TERMS
RES	Internet - 200MB	TC200	\$59.99		Reserve Offer for Competitive, Retention Purposes : up to 200MB
RES	Internet - 500MB	TC500	\$69.99		Reserve Offer: up to 500MB
RES	Internet - 1G	TC1	\$89.99		Primary Service Offering: up to 1GB
BUS	Internet -500MB	TCB500	\$99.99		Reserve Offer: up to 500MB
BUS	Internet - 1G	TCB1	\$149.99		Primary Service Offering: up to 1GB
BUS	Static IP	TCSTAT1	\$25		Monthly Price 1- Usable Static IP up to 4
CPE	Wi-Fi Mesh	TCMESH		\$199.99	One-Time Purchase Price

IP Voice Service

TYPE	SERVICE	SOC	MRC	NRC	TERMS
RES	VoIP - Per Line	RVIP	\$14.99		Primary Voice Service Offering
BUS	VoIP - Per Line	BVIP	\$24.99		Primary Voice Service Offering
RES	VoIP – Port In	RVIPI		\$5.99	Per line Port Activation Charge
BUS	VoIP – Port In	BVIPI		\$5.99	Per Line Port Activation Charge
RES	VoIP – Port Out	RVIPO		\$6.99	Per Line Port Cancellation Charge
BUS	VoIP – Port Out	BVIPO		\$6.99	Per Line Port Cancellation Charge
VOIP	Expedited Port Cancellation	VIPC		\$85	Charge to be paid by customer for each phone number when the port is canceled within 2 business days prior to the scheduled port date
VOIP	Snapback	VIPSNP		\$160	Charge to be paid by customer for each phone number port that is reversed within 24 hours after the port is executed because: a) Service Provider did not obtain the proper authorization to perform the port, b) the subscriber requests the original carrier reverse the port, or c) Service Provider fails to process a port cancellation or change request before the port takes place
VOIP	Unprovisioned 911 Call	VIPX911		\$85	Unprovisioned E-911 calls applies to calls from End Users who are activated without a properly validated 911 service address)

Service Order Codes (SOCs)

TYPE	SERVICE	SOC	MRC	NRC	TERMS
DISC	Installation	TCINO		\$0	First service installation charge waiver
SOC	Installation-RES	TCIN		\$79.99	First service installation charge.
SOC	Installation-BUS	TCBIN		\$99.99	SMB installation charge
SOC	Installation-ENT	TCBINE		\$Quote	Enterprise installation charge.
SOC	Inside Wire	TCIWB		\$79.99 per hour.	Minimum 1 hour, and nearest 20 min increment thereafter. \$16.49/20 min
SOC	Service Dispatch - RES	TCDR		\$79.99	Repair Service
SOC	Service Dispatch-BUS	TCDB		\$129.99	Commercial/Enterprise Repair
DISC	Installation	TCIND		(\$40.00)	First service installation discount; 1/2 price
SOC	Reactivation	TCACT		\$39.99	Applicable for a service re-activation: returning prior subscribers, new tenant who had disconnected
SOC	Reservation/Vacation Hold	TCHOLD	\$9.99		Rate applicable for subscribers who depart for winter months (\$59.94 for 6 month hold vs TCACT)
SOC	Service Reduction	TCCHG		\$29.99	Rate applicable to reduction from one tier of service to another tier of service.
SOC	Late Payment	TCLT		2.0%	Late payment rate applied to outstanding account balance