



Electric and Water Meter Upgrades

Over the next few months, Traverse City Light & Power (TCL&P), along with the City of Traverse City (City), will begin the installation of new electric and water meters to all utility customers throughout the City and outlying jurisdictions. The new equipment will provide our customers with many important benefits that include accurate usage reporting, early detection of outages and new tools to help monitor your energy consumption and make more informed energy choices.



Some important information about the installation:

- Electric meter exchanges should take approximately five minutes for each meter, but longer times may be needed if there are objects such as shrubbery blocking the meter.
- Installation will be performed by our contractor, TruCheck.
- Customers only need to be present if the meter is located within the home or business.
- Customers will be notified via a postcard, door hanger or phone call one to two weeks prior to the installation.
- Customers will experience a brief loss of power during the electric meter exchange.
- Installation for all customers is expected to be complete by January 2019.

For more information about the electric and water meter upgrade project, contact TCL&P at 231-932-4545.

Residential Assistance and Shutoff Protections

TCL&P would like to remind its customers of the following energy assistance programs available.

Assistance: Utility customers may be eligible for economic assistance from the Michigan Department of Human Services by calling 231-941-3900.

Medical Emergency Protections: Critical care customers (individuals who require home medical equipment or a life support system) or utility customers with a medical emergency (medical condition that will be aggravated by the lack of utility service). Medical documentation from a licensed physician is required to determine eligibility.

Military Shutoff Protections: Customers that are in military active duty. Verification of active duty is required to determine eligibility.

Low Income Protections: Utility customers with household incomes that do not exceed 150% of the poverty level, or are participants in assistance from a state emergency relief program, food assistance or Medicaid. Income tax documentation or verification of enrollment in programs is required to determine eligibility.

Senior Citizen Protections: During the heating and cooling seasons, seniors will not be shutoff in the winter or if the summer temperatures exceed 95 degrees. Seniors are required to notify the utility and sign an affidavit to be eligible for this protection.

For more information on Assistance and Protections please call Customer Service at 231-922-4431.

TCL&P Mission

To provide the Public Power benefits of safety, lower rates, high reliability, local control, and exceptional customer service to the City, its residents, and all TCL&P customers.

Did You Know...

This year's Earth Day marks the 48th year that people from around the world will work to bring awareness to the importance of our environment and what we can do to protect it. Celebrated officially on April 22, it began as a "nationwide teach-in about the environment" and now includes week-long events and activities that educate communities about the planet we inhabit.

What Will You Do To Celebrate Earth Day?

RecycleSmart Earth Day Event

Sunday, April 22 | 11 a.m. - 4 p.m.
Twin Lakes Park | 6800 N. Long Lake Road

Mark your calendars for the 2nd Annual RecycleSmart Earth Day Event!

Join RecycleSmart, rain or shine, for this free, fun, family event to raise environmental awareness and learn from area Earth Day Partners about recycling, composting, water protection, invasive species, energy conservation and more! The fun includes a scavenger hunt with prize drawings, make-and-take eco-crafts, a backyard composting demo and their special guest Wings of Wonder with a live raptor presentation.

Annual Seedling Giveaway

Monday, April 16 - Friday, April 20 (or until gone)
TCL&P Service Center | 1131 Hastings Street

Amazingly, this year marks the 30th anniversary since TCL&P began the annual seedling giveaway in celebration of Earth Day. The very first occurred at the Bayside Power Plant.

Customers can pick up a free Eastern White Pine seedling between the hours of 8:00 a.m. and 4:00 p.m. at the TCL&P Service Center. Each seedling is potted and ready for planting, but remember, do not plant them or any tall growing tree under or near power lines.

Save Money, Then Save More Money!

2018 has arrived, resolutions have been made, and for many that means a change in lifestyle to better yourself and your future. However, we are guessing that not many of you made a resolution to save energy.

Ironically, TCL&P wants to help you do just that, and pay you for it!

For years, TCL&P has offered a rebate program to all of its customers. The exciting change for 2018 is that, for the first time, TCL&P will be running the program 100%! In the past, TCL&P contracted the rebate program out to a third party company with great success, but little control. By bringing the program in-house, we are able to design the rebates to our area, with only our customers in mind.

Take a look at our website at www.tclp.org. Under the Energy Saver tab, you will see a link to our Energy Saver web page. Here you will find our 2018 Residential application as well as our 2018 Commercial and Industrial application. From LED lights, to new furnaces and thermostats, there are many options to choose from.

So maybe saving energy won't make your list of resolutions for this year, but saving money should. And while you are saving money on your electric bill, save some money to make the upgrades with rebates from TCL&P!

For questions or help filling out an application please email rebates@tclp.org, or call 231-932-4563.



**TRAVERSE CITY
LIGHT & POWER**

Investing Our Energy In You

1131 Hastings St. | Traverse City, MI 49686
Main Office and 24-Hour Service: **922-4940**
Billing & Account Questions: **922-4431**
Now available: Paperless billing!



See TCL&P's Energy Saver Program at: tclp.org

Proudly serving our community for 106 years.

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